Percentage of U.S. youth who experienced mental health challenges regularly as of 2023, by type



Source: BCBS (Blue Shield of California; Harris Poll, May 31 to June 13, 2023; 1,368 respondents 14 to 25 years

Consumers are yearning for...

I actively seek out experiences that bring me joy and happines

83%

78%

Awe-inspiring experiences make me feel more connected to the

When something is magical, it allows me to escape from the n



I prefer to spend time in places that spark my imagination

Source: Wunderman Thompson Intelligence, The Age of Re-enchantment: Emerging Trends and Opportunities

68%

And are seeking more emotion in their lives...



People want more emotion in their lives (% agree)

Source: Wunderman Thompson Intelligence, The Age of Re-enchantment: Emerging Trends and Opportunities



Source: Wunderman Thompson Intelligence, The Age of Re-enchantment: Emerging Trends and Opportunities



3. Evolving the California Brand Strategy

Key shifts from 2019 to 2023 reflected an evolving cultural zeitgeist



California Brand Evolution



2023-2 024

Dream Big

- All Dreams Welcome
- Ultimate Playground

The research points to leaning into attributes more aligned with "being fun and free-spirited" and "a place where you can be yourself" while relying less on attributes regarding possibility. **Based on this, two variations were tested alongside Dream Big: All Dreams Welcome and Ultimate Playground**

Three platform statements tested across three dimensions

Dream Big

• California has always been a magnet for dreamers and their dreams, where anything is possible, and everyone is invited to dream big.

All Dreams Welcome

• With a free-spirited attitude that celebrates selfexpression, California is up for whatever you dream up – no matter who you are or where you're from, all dreams are welcome.

Ultimate Playground

• California offers so many diverse options for fun, exploration and adventure in its 163,695 square miles, it's the ultimate playground for everyone.

Fit

How much does this statement fit with how you think of California?

Unique

• How much does this statement show California as different or unique from other destinations?

Appeal

• How much does this statement present California as an appealing place to visit?

Ultimate Playground results

US Total

FIT (+9%)
UNIQUE (+6%)
APPEAL (+11%)

Core & Opportunity Audiences

- HH's with kids
- HH's without kids
- Millennials
- Gen X
- Boomers
- Black
- Hispanic
- LGBTQ

International

Canada

- Mexico
- Australia
- (within margin of error for UK)





CACULTURE + CAABUNDANCE =

PLAYFUL/OPEN-MINDED (EMOTIONAL BENEFIT)

VAST/DIVERSE OFFERING (RATIONAL BENEFIT)

THE ULTIMATE PLAYGROUND

(BRAND POSITION)

California inspires travelers to pursue playfulness in their lives.

"A California vacation/holiday encourages me to express my individual form of play..."



What's Next?



Do You Play Enough? Science Says It's Critical to Your Health and Well-Being

npr How to prioritize play in your life

August 19, 2023 · 4:59 PM ET Heard on All Things Considered

New Research Shows Why Kids Need Play for Mental Health

A recent study finds links between children's lack of play and declining mental health.

AGELESS INNOVATION'S *REACH OUT AND PLAY* INITIATIVE, SPONSORED BY AARP, OFFERS A PLAYFUL SOLUTION TO COMBAT LONELINESS EPIDEMIC AND DRIVE MEANINGFUL CONNECTIONS

"There is a kind of magic in play...Play is a tremendously powerful force"

 Dr. Stuart Brown Author of *Play: How It Shapes The Brain, Opens The Imagination, And Invigorates The Soul* and founder of the National Institute for Play